



ALCOTT CENTER

FOR MENTAL HEALTH SERVICES

ANNUAL REPORT 2023



FROM THE CEO'S OFFICE

Last year was another eventful year for the Alcott Center. Continued demand for services and program growth resulted in Alcott serving nearly 1,800 individuals in 2023, a 20% increase from the previous year.

Over a period of six months, Alcott engaged in a strategic planning process. The plan was shaped by Alcott staff and board members who helped to further align the agency's goals for the next 3-5 years to County, State, and National trends.

Another exciting part of the planning process was the agency's decision to relocate. After doing business for 44 years on 'Robertson Boulevard,' Alcott moved its clinic and headquarters to Culver City, consolidating three sites onto one property, providing over 100 of our staff with a state-of-the-art facility and room to grow. The move represents the continued evolution of the agency from its grass-roots state to that of a growing, thriving organization that I truly hope will continue be a beacon of hope for those in need for many years to come.

Nick Maiorino

NICK MAIORINO

Chief Executive Officer



“My heart is full of gratitude for all the love, care, professional support, healing, and understanding Alcott provided me.”



Maria first came to the Alcott Center, in late 2019 for help managing life stress. As a mother of a young child, a wife, and caregiver of a husband living with a disability, she was carrying a lot. Through her journey with Alcott, she was worked with staff to acquire new insights into her emotional wellbeing, learn new coping strategies, and how to better manage her symptoms.

“I was well cared for by the Alcott Center professionals.”

PURPOSE & PROGRAMS

The mission of the Alcott Center is to enhance the quality of life and empower individuals faced with mental health and housing challenges as they transition toward wellness.

Programs

Mental Health

Every client who touches the Alcott Center faces a mental health challenge. Alcott's community-based mental health clinic provides comprehensive mental health care to adults all over Los Angeles County. Many clients served within Alcott's supportive housing programs are simultaneously receiving mental health care, often in their homes by our field teams. Depending on individual needs, Alcott's clients and residents receive therapy, case management, peer support and psychiatry, at no or little cost. Alcott utilizes trauma-informed, harm reduction approaches, meeting all clients 'where they are,' thereby making every effort to not exclude anyone from accessing services.

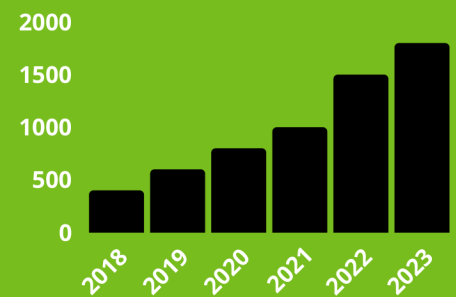
Supportive Housing

In all our work with individuals navigating housing instability or homelessness, the Alcott Center adheres to housing first, an evidenced-based practice that involves providing permanent housing as a necessary precursor to receiving supportive services. Staff work closely with unhoused clients to secure permanent housing while continuing to provide supportive services after they are housed, helping to ensure housing retention.

In addition to field-based case management services, Alcott operates interim housing sites for adult men and women who have been diverted or released from incarceration. Residents reside at our sites for 6 months to 2 years, during which 24/7 staff focus on helping them to stabilize and ready for permanent housing. Once ready, staff locate the best type of permanent housing for each individual and continue to ensure housing retention once they are permanently housed.

What's new?

The Alcott Center continues to implement and expand new programs, including Enhanced Care Management ("ECM"), a Peer Support Program, and an Unarmed Model of Crisis Response ("UMCR") program - a partnership with the City of LA that diverts non-violent 911 calls to teams of mental health professionals.



1,800 clients served in 2023

Over 60,000 client consultations were completed over 2023, including therapy and case management services, serving 1,800 unique individuals from across Los Angeles County.

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*1,036 hours
of volunteer
service*



Whether it was assembling Welcome Home Baskets for clients, teaching life skills and art classes at the Interim Housing sites, or supporting fundraising event activities, the Alcott Center's mission has continued to be aided by individual volunteers and volunteer groups who served their community by contributing 1,036 hours of service this year.

The work being done at the Alcott Center would not be possible without the generous support of volunteers.

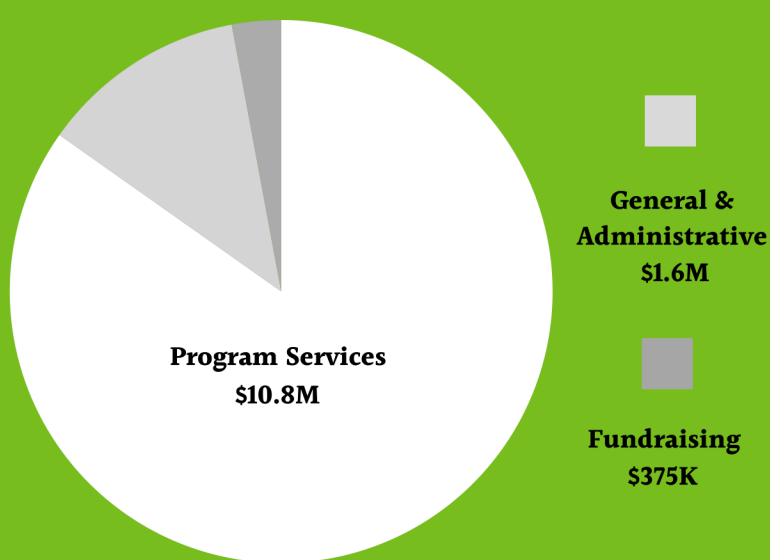
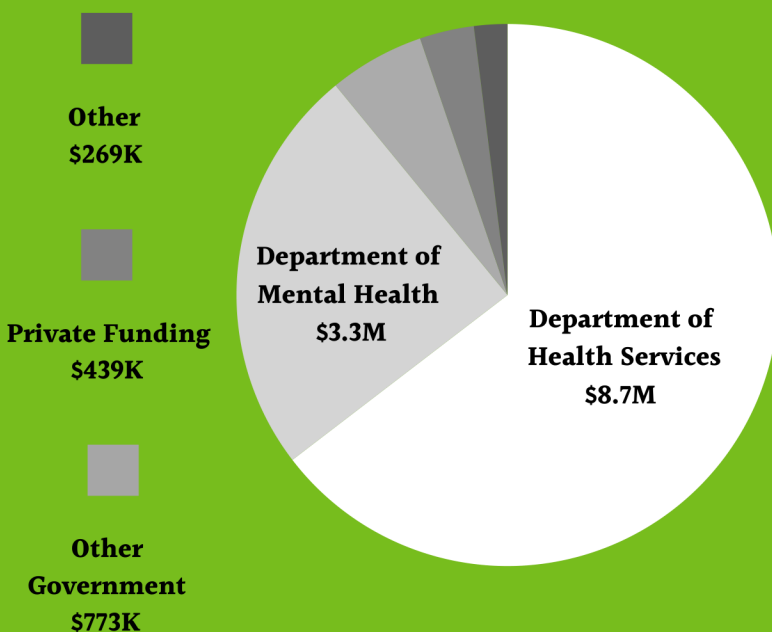
FINANCIALS

The Alcott Center continued to experience a period of rapid growth during the fiscal year ended June 30, 2023. The organization increased revenues by approximately 15% compared to the prior fiscal year while continuing to invest in much-needed infrastructure costs to support its increased program services. The organization remained mindful of expenses ensuring that 84 cents of every dollar spent benefitting its clients. The organization continues to look for opportunities to provide additional support to its clients in a sustainable and financially prudent manner. As of June 30, 2023, the agency maintained cash reserves of approximately three months of operating costs.



REVENUE- \$13.5M

EXPENSES- \$12.8M



84% of every dollar donated goes directly to supporting clients

DEDICATED DONORS



The Alcott Center's arts and culture programming is supported, in part, by the Los Angeles County Board of Supervisors through the Department of Arts and Culture

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|--------------------------|--------------------------|------------------------|----------------------------|
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HOW CAN YOU HELP?

With the support of our community and donors we have been able to expand and grow our services to the level it is today. We would like to express gratitude for everyone that has supported us. As we move forward, we are anticipating a greater need for support in order to ensure the needs of our clients are taken care of. We would love to invite you to support the Alcott Center through:

- Volunteering
- Donating (please consider becoming a monthly donor)
- Attending our Fundraising Events
- Following us on Instagram and Facebook



@alcottcenter_



www.alcottcenter.org



development@alcottcenter.org



Gather your friends, family and coworkers to make Welcome Home baskets for community members who are getting housed, in many cases, for the first time in decades.

