

# ANNUAL REPORT 2025



# ALCOTT

Nurturing growth through social care

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# OUR NEW BRANDING

## RE-BRAND (BRAND REFRESH)

With a new logo, color palette, and refined mission statement, The Alcott Center is now officially, simply: “Alcott” (our legal name remains Alcott Center for Mental Health Services for the time being). While our core mission, services, and client-first approach haven’t changed, the scope of our services and infrastructure have grown and adapted to the modern landscape of needs. We have invested in field-based infrastructures for nearly all of our programs, enabling us to more effectively serve our community by literally meeting each individual where they’re at, and thereby making our services accessible for all.

## LOGO



## MISSION STATEMENT

**Alcott’s mission is to improve the mental health of underserved individuals through integrated social care.**

## VISION STATEMENT

Alcott envisions a world free of stigma, full of hope, where all have equal access to care and to resources.

## WE ARE ALCOTT

At Alcott, we believe growth begins with care. Every person holds potential, and with the right support, that potential can thrive. We recognize growth is a process—nurtured through compassion, structure, and connection. We provide personalized, hands-on social services that help individuals move from instability toward confidence, community, and long-term well-being. With empathy at our roots and progress as our purpose, we’re here to cultivate growth—one person, one step at a time.

## OUR MESSAGE

We offer support through service. That’s our message, and it guides every interaction, every program, and every partnership. Whether someone is seeking housing, support for mental health, or a safe place to stabilize, Alcott provides the wraparound care and guidance to help individuals build a healthier, more secure future. Our services are deeply interconnected—designed to meet people where they are, honor their individuality, and foster real, lasting change.

We don’t just provide help. We cultivate strength. We remove barriers. We walk alongside each person as they grow into stability, purpose, and potential.

# FROM THE CEO'S OFFICE

Over the last year, Alcott experienced meaningful program growth allowing us to expand and deepen our impact. Most recently, we proudly opened our long anticipated third interim housing site 'Mid City Commons'. With 31 beds available, more individuals will have a safe place to stay as they begin their path to stability.

Fiscal Year 25/26 brings renewed excitement, marked by key milestones and a deepening commitment to serve our community. Alongside our program expansions, we've refreshed our brand identity—and are preparing to launch a new website reflecting our evolution and mission. And despite LA City budget cuts, we're expanding our **unarmed crisis response model** this fall with the launch of a new team—because every call for help deserves a compassionate, trauma-informed response.

At the same time, **federal threats to Medicaid funding** could leave millions without health insurance, impacting access to life-saving care across the country. The ripple effects may overwhelm state systems, leaving vulnerable populations with fewer options.

Continuing to serve the uninsured will be a challenge. It will demand creativity, flexibility, and commitment, but we are actively exploring solutions. As always, we remain focused on meeting our community's needs, no matter how the landscape shifts. At Alcott, challenges have always strengthened us and promoted our growth.

Now more than ever, your support matters. As we face funding uncertainties and growing demand, your generosity ensures that Alcott can continue delivering compassionate, innovative care to those who need it most. With your partnership, we can meet these challenges head-on, and keep building a healthier, more equitable future for our community.

Please consider making a gift today. Together, we can keep moving forward.



**NICK MAIORINO**

President & CEO



**P.S.** The following pages look back on our most recent fiscal year, July 2024 to June 2025, which you may notice marks a distinct shift from our previous annual reports (which covered their respective calendar years, January to December). Moving forward, we will align the release of our annual reports with the beginning of each new fiscal year, a move we believe will provide more clarity to our supporters across the board. We figured our re-brand announcement was the perfect time to make this adjustment.

**1979**

Founded as a supervised housing/ residential care center, "Beverlywood Mental Health Center"

**1980**

Onsite Mental Health services added

**1986**

Mental health services expand into Westside community

**1999**

Relocates offices to Alcott St., name officially becomes "Alcott Center for Mental Health Services"

**2005**

Semi-Independent Living Facility established

**2013**

Focuses efforts on Outpatient Mental Health Services

**2018**

Intensive Case Management Services added

**2020**

Interim Housing Program added

**2023**

Relocates to Culver City

**2024**

Unarmed Crisis Response services added

**2025**

Brand re-fresh, including name shortening to "Alcott"

# PURPOSE & PROGRAMS

## MENTAL HEALTH

Every client who touches Alcott faces a mental health challenge. Alcott's community-based outpatient mental health clinic provides comprehensive mental health care to adults all over Los Angeles County. Many clients served within Alcott's supportive housing programs are simultaneously receiving mental health care, often in their homes by our field teams. Depending on individual needs, Alcott's clients and residents receive therapy, case management, peer support, and psychiatry, at no or little cost. Alcott utilizes trauma-informed, harm reduction approaches, meeting all clients 'where they are,' thereby making every effort to not exclude anyone from accessing services.

In addition to outpatient programming, Alcott also provides unarmed crisis response services. This 24/7 programming diverts nonviolent 911 calls to teams of trained mental health professionals, who provide evidenced-based care for individuals who may be experiencing public mental health crises and/or street-level homelessness. These services have a triple benefit: providing critical relief and resources for the individuals being served, peace of mind for the concerned community members placing the calls and significantly unburdening the call volume of LA City's other emergency response teams.

## SUPPORTIVE HOUSING

In all our work with individuals navigating housing instability or homelessness, Alcott adheres to 'housing first,' an evidenced-based practice that involves providing permanent housing as a necessary precursor to receiving supportive services. Staff work closely with unhoused clients to secure permanent housing while continuing to provide supportive services after they are housed, helping to ensure housing retention.

In addition to field-based case management services, Alcott operates interim housing sites for adult men and women who have been diverted or released from incarceration and are navigating mental health challenges. Residents reside at our sites for 6 months to 2 years, during which time 24/7 staff focus on helping them to stabilize and ready for permanent housing. Once ready, staff locate the best type of permanent housing for each individual and continue to ensure housing retention once they are permanently housed.

## MENTAL HEALTH

### Outpatient

- Psychosocial Assessment
- Individual & Group Therapy
- Psychiatry
- Case Management

### Full Service Partnership (FSP)

- Comprehensive wraparound services for those navigating severe mental health challenges

### Unarmed Crisis Response

- Diverting nonviolent, non-emergency 911 calls to teams of trained mental health professionals 24/7

### Intensive Case Management Services (ICMS)

- Housing navigation
- Wraparound support & linkages to services & community benefits
- Reentry services, in contract with the Office of Diversion & Reentry (ODR)

### Interim Housing

- 24/7 onsite trauma-informed support
- Case management & housing support
- Nursing & medication management
- Reentry services
- Peer Support
- Life-skills classes

## SUPPORTIVE HOUSING

# FROM OUR CLIENTS

Alcott saved my life and kept me off the streets, they gave me hope, and someone willing to help with no strings attached. **I am extremely hopeful for the future now, before I didn't have hope.**



I'm very thankful to have people like you working with me because every time we get denied or something doesn't go the right way, you guys always have backup plans to go about things, and that's something that I would say taught me patience. I think before I would react to things in a more negative way, so patience is something I learned with you guys after we have been through so much together.

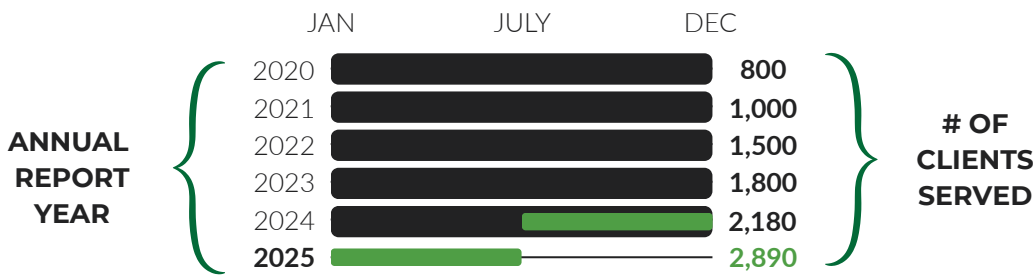
When I got connected with Alcott I was about to be homeless. Before I got here, I didn't have anything, and Alcott really changed my life. **It's given me a sense of peace, a sense of security.** I feel way better now thinking about what it is I want to do in life.



# WHO WE SERVE

## 2024 - 2025 IMPACT

Alcott served nearly 3,000 unique individuals across programming from July 1, 2024 to June 30, 2025. Moreover, Alcott provided 25,556 client consultations through our mental health department. Of note, these numbers do not include individuals served by our 24/7 unarmed crisis response teams, who diverted and responded to nearly 4,500 nonviolent, non-emergency 911 calls during this time. As demonstrated visually by the graph below, this year's data (along with the rest of this annual report) is gathered from a shifted timeframe in order to align with the agency's fiscal year, which will be the standard moving forward.



**2,890**

clients served agency-wide

**25,556**

mental health consultations

**4,500**

nonviolent, non-emergency 911 calls diverted & responded to

In company with the testimonials provided by clients within this report, Alcott conducted a survey to measure the qualitative impact of our services, reflecting positive outcomes for a significant majority of our clients: Over 80% of clients agreed or strongly agreed that they felt they were on track to meet personal goals (12% neutral), over 70% agreed or strongly agreed that their quality of life has improved (12% neutral), and nearly 80% agreed or strongly agreed that their coping abilities have improved (7% neutral).

## POPULATION FOCUS

Alcott serves individuals aged 18+ with low or no income from across Los Angeles County who are navigating a variety of mental health and related challenges. This year, the populations served by Alcott included individuals aged 18-24 (5%), 25-40 (43%), 41-64 (44%), and 65+ (8%); self-identified as White (34%), Black (31%), Hispanic/Latino (20%), American Indian (1%), AAPI (3%), and Unknown/Other (12%); Male (59%), Female (40%), Transgender (<1%), and Unknown/Other (<1%).

## STAFF STORIES

w/ **Adrienne**, Deputy Director & COO



### Q: What brought you to Alcott?

I have a social work background, formerly working as a mental health practitioner, so social justice, advocacy, and mental health services have always been strong interests of mine. I see Alcott as a continuation of this work, because when I think of advocacy I think of basic needs, which is a lot of what we do for our clients, serving those most in need in Los Angeles.

I find that my background really informs my leadership here at Alcott, making sure that advocacy, empathy, and social justice are all core values. Mental health is so important, and I always strive to make sure we're providing the most comprehensive services we can and training staff to make sure they are good stewards of our work.

# FINANCIALS

## SUMMARY

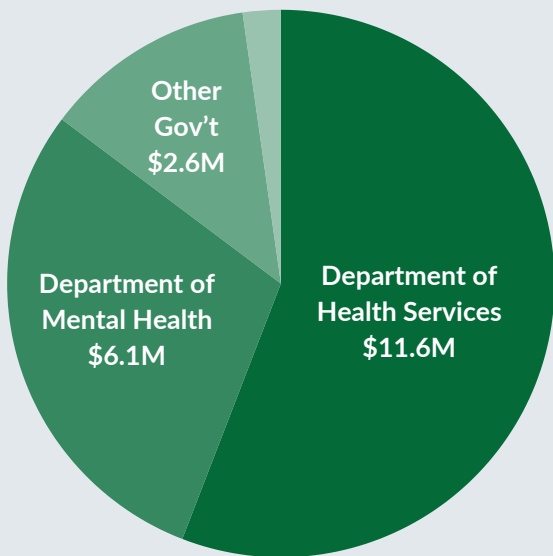
Alcott continued to experience a period of rapid growth during the fiscal year that ended June 30, 2025. The organization continues to look for opportunities to provide additional support to its clients in a sustainable and financially prudent manner.

## YEAR-OVER-YEAR GROWTH

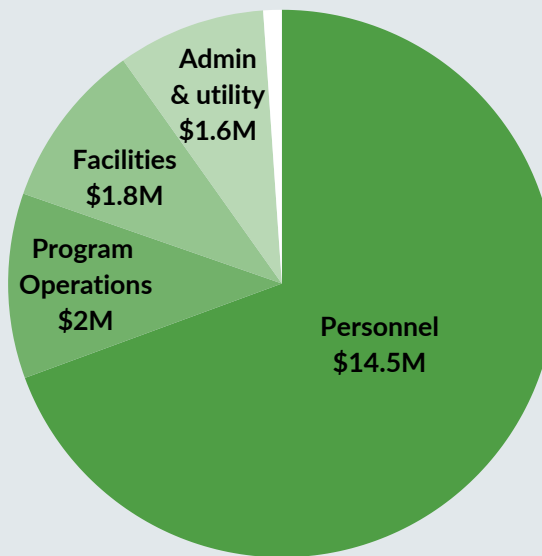
Over the past seven years, the organization has experienced substantial growth:

- Budget increased from \$2.94M in FY18-19 to \$20.0M in FY24-25.
- Staffing grew from 37 FTEs in FY18-19 to 208 in FY24-25.
- Personnel expenses rose from \$1.99M in FY18-19 to \$14.5M in FY24-25, highlighting our investment in human capital to meet rising service demands.

### REVENUE- \$21M



### EXPENSES- \$18.4M



Private Funding: \$465K

Fundraising: \$200K\*

\*Fundraising expenses include Development Department personnel, who contribute to both Private Funding and Other Government revenue.

**89¢ of every dollar donated goes directly to supporting clients**



## STAFF STORIES

w/ Bethanie,  
Clinical Case Manager



### Q: What does a normal day look like for you?

My days are a mixture of one-on-one therapy and case management. I do both in-person and telehealth appointments, which I feel like is a great way to expand our services because a lot of people have a hard time getting out here because of access issues.

Case management involves helping with resources, like connecting people with jobs, getting help with school if they want to go back to school, or signing up for opportunities they didn't know about like CalFresh. We help clients navigate the system of resources that's available to them.

# FROM OUR CLIENTS



Alcott has helped me keep my sanity, and also in becoming a better person. It's helped me with housing stuff too...giving me a second chance at life is pretty cool. **Alcott has made me feel that my life does have purpose.**

Alcott has assisted me with moving into my own permanent place. Since receiving services my life is moving in a more positive direction. **I feel better about myself and not like I am worthless.** Now that I have my housing, I am working on getting a job.



**Just being able to speak to people, to speak to somebody, it helps a lot...not holding things in.** I've learned how to be considerate about other people's feelings, understanding myself a little bit more, and improve my communication skills.

**I have never felt this supported in my whole life.** My outcome has been leading a purposeful life, free from drugs & hospitalizations. I'm forever grateful for Alcott.



# BOARD OF DIRECTORS

**Antonio Goodwin, Chair**

Registered Operations Leader, Gabler, Nino & Associates

**Kymberly Garrett MBA GPHR, Vice Chair**

Managing Principal, Garrett Spioni Group, LLC

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VP of Marketing Communications, Aurora

**Nesli Akkol, Secretary**

Nonprofit Business Development Consultant

**Dezetta Burnett**

Licensed Clinical Social Worker

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Senior Vice President, CBRE

**David Sall**

Deputy Director/COO, Conservation Corps of LB

**Jim Underwood**

Partner, 621 Consulting

**Sheila Gilliam-Wiley**

Prevention Regional Manager, All For Kids

## STAFF STORIES

w/ Lanae,  
FSP Case Manager



**Q: What's your favorite part of this job?**

I like how I'm able to work with my clients. A lot of the time I'm going with them to their appointments, to the mall, or to other things like that and helping them with their social skills and communication skills. I like that I'm walking with them around their neighborhood, not just sitting across from them at a desk.

It's still mental health support but it feels a little less formal, something I've noticed my clients are much more comfortable with. The individuals I work with have dealt with a lot of things, and have learned a lot of tools and skills to deal with certain things. I love talking with them every day and encouraging them to get closer and closer to their goals.

# WHAT'S NEW?

## PROGRAM EXPANSIONS

As reported in our 2024 annual report earlier this year, Alcott's programs are experiencing wonderful growth as it relates to our capacity to serve more clients.

As of April 1, 2025, Alcott launched its second 24/7 unarmed crisis response program, also in partnership with LA City, known as Crisis and Incident Response Through Community-Lead Engagement, or "C.I.R.C.L.E." for short. This addition expands Alcott's first-responder presence in LA City to 4 LAPD divisions, and has positioned the organization as a nonprofit leader in unarmed crisis response programming in Los Angeles. We are excited for the increased impact these trauma-informed services will have in strengthening Los Angeles' ability to effectively and compassionately respond to community needs.

Additionally, Alcott has officially opened its new, third interim housing site! Located in Mid-City (and known as "Mid-City Commons"), this facility has the capacity to serve 31 clients at any given time, significantly strengthening Alcott's ability to serve individuals navigating co-occurring mental health, housing, and justice-involved challenges.

## TOM & PENNY FOUNDERS CIRCLE

Named after Alcott's founder, Tom Pritchard, and Alcott's previous Executive Director for over 36 years, Penny Mehra, Alcott's Tom & Penny Founders Circle is comprised of donors who have or will make a planned gift, or who give \$5,000 or more annually to support our general organizational efforts. These donors have played a significant role in Alcott's ability to serve our community for 46 years, and we recognize and honor their contribution and support. More information on planned giving can be found later in this report, as well as in upcoming newsletters. If you are interested in additional information and/or joining the Tom & Penny Founders Circle, please feel free to contact Dante Cipponeri at [dcipponeri@alcottcenter.org](mailto:dcipponeri@alcottcenter.org).

# HOW CAN YOU HELP?

## YOUR SUPPORT MAKES A DIFFERENCE

We are so grateful for the support of our community and donors who have enabled us to expand and grow our services to the level it is today. We invite you to support Alcott's mission by donating or attending a fundraising event. Consider giving monthly, and see the impact you can have in the lives of those within your community!

## STAFF STORIES

w/ Maria,  
Interim Housing Case  
Manager



**Q: What is something you wish more people knew about the clients you serve?**

That there was a before and an after to our clients. Our clients experience traumas that lead them to a hard life, I wish people would walk a mile in their shoes so they can see the trauma they have endured and the after to our clients is the long road to recovery. It gives me pride and joy to serve my clients.

## 178 HOURS OF VOLUNTEER SERVICE

Alcott's mission has continued to be aided by volunteers who served their community. The work being done at Alcott would not be possible without the generous support of volunteers.

# DEDICATED DONORS

## GRANT PARTNERS

Ahmanson Foundation	EFSP	Rose Hills Foundation
California Community Foundation (CCF)	Flora Family Foundation	Sikand Foundation
Cedars-Sinai	Harmon Foundation Incorporated	Supervisor Holly J. Mitchell's Office, Los Angeles County Board of Supervisors, 2 <sup>nd</sup> District
Charitable Foundation	LA Trial Lawyers Charities (LATLC)	U.S. Bank Foundation
Los Angeles County Department of Arts and Culture	Parsons Foundation	
	Queenscare	

## TOM & PENNY FOUNDERS CIRCLE

Tom Pritchard	Armer Family	Ione Kennedy Trust
Penny Mehra	Francesca Keck	Rhonda Meister Memorial Trust

## MAJOR DONORS

Dorothy Berndt	John Orban	Richard & Debra Soll
Joseph Grossman	Ndidiamaka Oteh	Michael Trenk
Brenda Jacobs	Alice Roy	David N. White

## CULTIVATORS (MONTHLY DONORS)

Amy Bost-Henegar	Olushola Giwa
Brandon Darnell	Sue White

## SUSTAINING DONORS

Martha Lizeth Almaguer Cavazos	Carey Conley	Carra Greenberg
Cynthia Anderson Barker	Jason Corley	Thomas Herd
Leonard Asher	Imani Cutler	Carrie Hidding
Sunny Bak	Aislinn DeButch	Barbara Hohlt
Nathan Bayne	Joyce Dinel	Daniel Holschneider
Rick Bender	J Dallas Dishman	Christopher Howells
Barbara Bestor	Jacob Dodson	Ann Hsiao
John Bitters	Marvin Estevez	Julie Hughes
Emily Bost-Baxter	Sean Finn	Anna Hugo
William Braud	Damon Frier	Chantel Hunter Mah
Edward Casey	Chantelle Gallow	Marion Joy
Mark Ching	Alan Goodman	Aiko Kamada
Rachel Cole		Robin Kay-Wicker

# DEDICATED DONORS

## SUSTAINING DONORS (CONTINUED)

Sarah Kim	Kimberly Regalado	Robert Stone
Giedra Kiskis	Kimberley Rizzo	Andrea Tan
Mark Lesser	Ted Robbins	Andrew Tunnicliffe
Margaret Lin Robinette	Gail Rollman	Brian Ulf
Nicholas Maiorino, Sr	Gina Rubinstein	Yardena Vener
Kathleen McCann	Mehdi Salavati	Joan Verneti
Eleonor Meline	Yonah Schmeidler	Susan Vogelsang
Sean Meyers	Ruthie Seroussi	Karin Wallerstein
Derek Mosher	Sandra Sinclair	Alison Weber
Jeanette Moulthrop	Jake Snider	Carol A Wells
Erin Murray	Edward Stanley	Gayle Whittemore
Matthew Parker	Sister Kathryn Stein	Eleanor C. Williams
Hannah Parrott	Hollie Stenson	Douye' Youduba
Jacob Pelletier	Scott Stepenuck	Andrea Zieve
Kristi Rangel	David Stine	Culver City Woman's Club

## IN-KIND SUPPORTERS

Bombas	Donation Match	Papa Sweater
Bowlero	DXL Big + Tall, Culver City	Salt & Straw
Bundles of Kindness	Hanes	Skirball
Carol Oblath	Jackson market	Trader Joe's
Delta Dental	LNW Advisors	UCLA Kappa Alpha Theta

This report recognizes donors whose gifts were received from July 1, 2024 to June 30, 2025, our most recent fiscal year. We have made every effort to ensure the accuracy of these lists. Alcott's Development team made several operational changes this year. If we have inadvertently made an error, please accept our sincere apology and contact Dante Cipponeri, Development Manager, at [dcipponeri@alcottcenter.org](mailto:dcipponeri@alcottcenter.org).

Contributions are essential to the financial stability and sustainability of Alcott's services. Your donations strengthen Alcott's ability to support our clients' growth toward longterm wellness, creating a more compassionate and equitable community. In short, support from our donors makes a generational impact. We are grateful for each and every donation to Alcott.

# PLANNED GIVING

An opportunity to make a significant impact in the community by making a major gift beyond what is possible in your lifetime due to financial commitments.

## BACKGROUND

April 2025 marked the Alcott 46th year of serving individuals throughout our community with mental health and supportive housing services. Yet the generational impact Alcott has made, and continues to make, in the lives of countless community members through our accessible services would not have been possible without generous donors who have made investments in the long-term health and wellness of their community in the form of planned giving.

## WHAT IS A PLANNED GIFT?

Planned Giving is very simply planning to make a gift and deciding in advance what happens to your estate. It can also entail annual contributions from retirement assets. Planned gifts are generally funded from accumulated resources or assets, rather than income. It is an effective way to leave behind a legacy to ensure the future of accessible mental health and supportive housing services across Los Angeles County. **Making a planned gift brings both immediate and far-reaching benefits, and you may also lower your current taxes, or lower the taxes your estate will be required to pay.**

## WHY PLANNED GIVING?

There are many reasons to take a moment to make a planned gift. Some include:

- Lasting Community Impact
- No Cost Now
- Tax Benefits
- Leaving A Legacy
- Committing To Personal Philanthropic Goals

## WAYS TO MAKE A PLANNED GIFT

We encourage you to consult with your financial advisor about what options might be best for you based on your long-term philanthropic goals and objectives. Alcott currently accepts two types of planned gifts: Gift through your Will (Bequest), and naming Alcott as a beneficiary of your IRA Assets, or 401(K) / 403(B) Retirement Plan. Sign up for our newsletter, or contact Dante Cipponeri at [dcipponeri@alcottcenter.org](mailto:dcipponeri@alcottcenter.org) for more information.

Information provided is general in nature. It is not intended to be, and should not be construed as, legal or tax advice. Alcott does not provide legal or tax advice.

## YEAR IN PICTURES...



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# YEAR IN PICTURES

## LEGEND



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8



9



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11



12



13



14



15



16



17



18

1. Culver City's annual Screenland 5K event
2. Impact of Color Fundraiser
3. Ameriprise corporate volunteer event, making Hygiene Kits for clients
4. Giving Tuesday volunteer event, making Welcome Home baskets for clients, including personalized artwork on mini canvases (pictured)
5. Clients from Alcott's Therapeutic Writing Group read their original writings at in front of peers and staff at an Open Mic event, with food and refreshments.
6. Clients and staff at Alcott's Interim Housing program pose for a photo
7. Keller Williams corporate volunteer event, making Hygiene Kits for clients
8. Clients in one of Alcott's outpatient group classes have a pizza party at the park
9. Attendees make art for clients at Alcott's Impact of Color fundraiser
10. Interim Housing clients receiving educational training
11. Alcott staff's gingerbread house competition winners
12. Alcott's UMCR team was recognized at an LA City Council Meeting for their impactful work
13. Staff training
14. Client moves into housing
15. Interim Housing clients play flag football
16. 73 Welcome Home baskets made by volunteers for Giving Tuesday
17. Volunteer event with UCLA sorority Kappa Alpha Theta, making hygiene kits
18. LNW Advisers corporate volunteer event, making Welcome Home baskets for clients.

