

ANNUAL REPORT 2026



ALCOTT

Nurturing growth through social care

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FROM THE CEO'S OFFICE

This past year, Alcott continued to provide life-changing services to an increasing number of individuals across Los Angeles County who would not otherwise have access to such necessary, wraparound care, reaching 3,400 people across our integrated programs.

The agency also continued to enjoy some exciting operational growth and meaningful community engagement. Highlights included the addition of new deployment sites for our fully-operational Unarmed Crisis Response teams central to the areas in which they serve, rolling out a redesigned website, and gathering together for a wonderful May fundraiser.

We also felt the impacts that shifting federal funding has had on our workforce and those we serve. Facing a changing funding landscape while navigating new barriers to care alongside many in our community, Alcott's determination and mission remain steady. We are driven forward by our vision to ensure all have equal access to the care and resources they need.

In Fiscal Year 26-27, we are looking forward to expanding our behavioral health programming by launching an **outpatient substance use treatment program** which will provide immense support to our community members facing these challenges. This addition represents the final major objective of the strategic plan we implemented in Fiscal Year 22-23. On that note, Alcott is also excited to begin the process of developing a **new strategic plan** this coming year. Our last strategic plan provided a road map that guided agency-wide decisions to deepen our services, diversify funding sources, and bolster our infrastructure to sustain our growing services across Los Angeles County.

As I step into the role of President & CEO, I continue to be inspired by the impact Alcott's services have made in the lives of thousands of individuals across Los Angeles County. Stories from individuals like those you'll read throughout this report. Stories about growth, about connection, and about the monumental impact a caring community can make in the life of a single individual.

Adrienne Angeles

ADRIANNE ANGELES

President & CEO



1979

Founded as a supervised housing/ residential care center, "Beverlywood Mental Health Center"

1980

Onsite Mental Health services added

1986

Mental health services expand into Westside community

1999

Relocates offices to Alcott St., name officially becomes "Alcott Center for Mental Health Services"

2005

Semi-Independent Living Facility established

2013

Focuses efforts on Outpatient Mental Health Services

2018

Intensive Case Management Services added

2020

Interim Housing Program added

2023

Relocates to Culver City

2024

Unarmed Crisis Response services added

2025

Brand re-fresh, including name shortening to "Alcott"

PURPOSE & PROGRAMS

BEHAVIORAL HEALTH

Every client who touches Alcott faces a mental health challenge. Alcott's community-based outpatient mental health clinic provides comprehensive mental health care to adults all over Los Angeles County. Many clients served within Alcott's supportive housing programs are simultaneously receiving mental health care, often in their homes by our field teams. Depending on individual needs, Alcott's clients and residents receive therapy, case management, peer support, and psychiatry, at no or little cost. Alcott utilizes trauma-informed, harm reduction approaches, meeting all clients 'where they are,' thereby making every effort to not exclude anyone from accessing services.

SUPPORTIVE HOUSING

Supportive housing services come alongside community members experiencing homelessness and support their journey back into housing. This includes general field-based Intensive Case Management Services (ICMS) as well as ICMS for those also facing justice-involved reentry, who are referred to us by the Office of Diversion and Reentry (ODR). Staff work closely with clients to secure permanent housing, and continue to provide supportive services after they are housed, helping to ensure housing retention.

INTERIM HOUSING

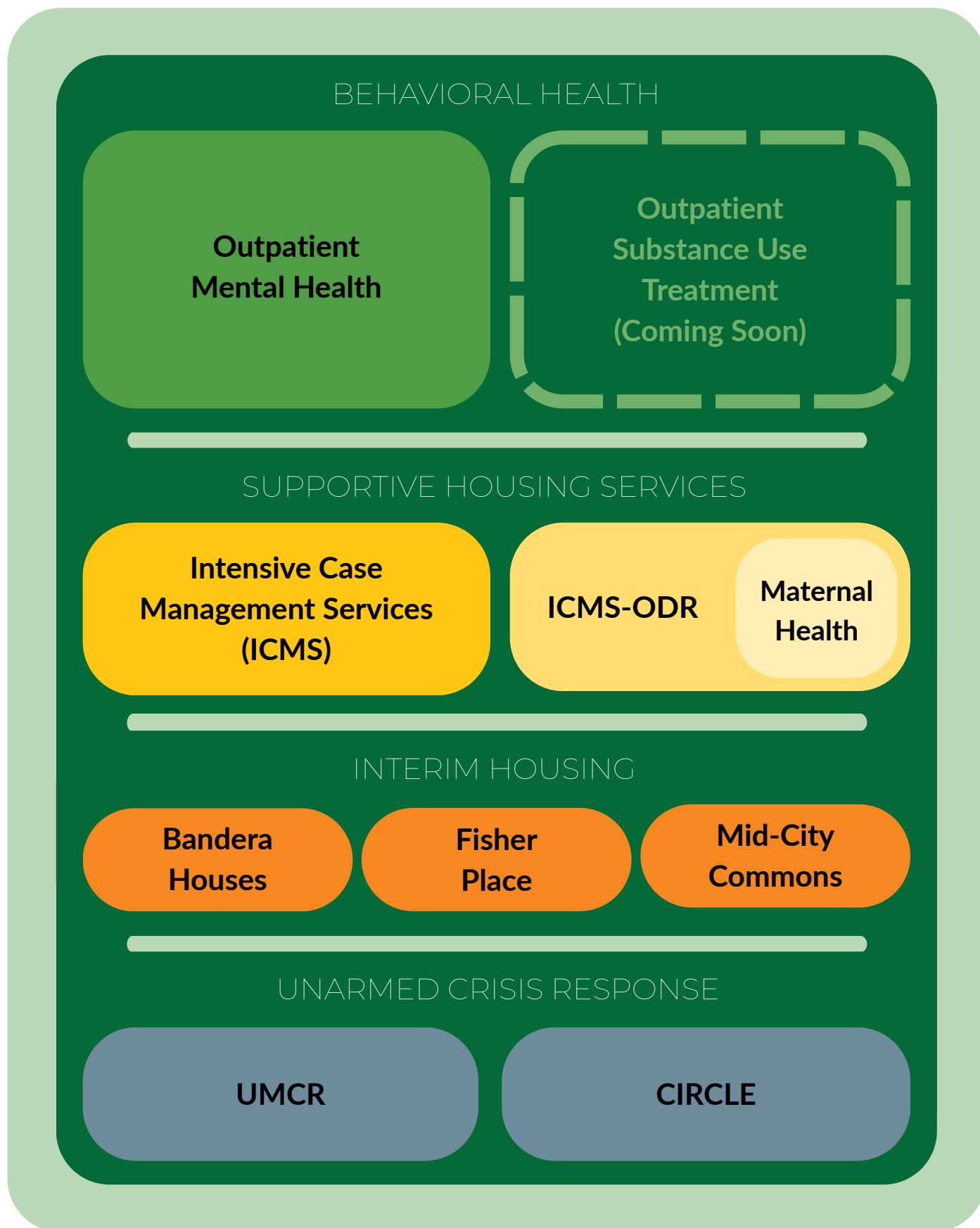
Alcott operates 3 interim housing sites (Bandera, Fisher Place, and Mid-City Commons) for adult men and women who have been diverted or released from incarceration and are navigating mental health challenges. Residents stay at our sites for 6 months to 2 years, during which time 24/7 staff focus on supporting their journey toward stabilization and prepare for permanent housing. Once ready, staff locate the best type of permanent housing for each individual and continue to ensure housing retention once they are permanently housed.

UNARMED CRISIS RESPONSE

This 24/7 programming responds to diverted nonviolent, non-emergency 911 calls with teams of trained mental health and crisis intervention professionals who provide evidenced-based care for individuals experiencing a variety of public crises and/or street-level homelessness. These services have a triple benefit: providing critical relief and resources for the individuals being served, peace of mind for the concerned community members placing the 911 calls, and significantly unburdening the call volume of LA City's other emergency response teams.



PROGRAMS VISUALIZED



FROM OUR CLIENTS

Born and raised in Panama, Deyka immigrated to the U.S. when work opportunities arose. Yet what followed were delays in the immigration process, an abusive relationship, two years of experiencing homelessness, and dozens of unsuccessful job interviews. Deyka was facing depression, anxiety, and PTSD.

"I really lost the energy to do things. I didn't think anymore of my personal goals, my professional goals. I just forgot everything because of the trauma I was facing, and it was like a weight. I was always exhausted. I couldn't concentrate on anything, and I stopped eating well. I even stopped simple things, like drinking enough water. I forgot everything about my hobbies, and stopped doing the things I used to really love to do, like reading or going to museums and art galleries. I isolated myself and stopped calling my friends. I stopped calling my family. I was alone almost all day. I was not able to get a job. **It was like entering a cave.** I felt like everything was dark, and I really didn't have any hope, any energy, any drive to face anything.

I was homeless for 2 years. And that really destroyed me because it's one of the hardest things a person can face, to be homeless. You are in a place where you are always in danger. You cannot eat well, you cannot feel safe, ever. You are never safe. You always feel exhausted, and everything you do, even something that is basic for a person who has a normal life, for you is a struggle."

Eventually, Deyka was connected to housing support and a clinic to address a variety of physical health issues she faced as a result of experiencing homelessness. While attending this clinic, she was referred to Alcott for mental health care.

"After several appointments of therapy, I began to think in a more positive way. The therapy I received at Alcott was gentle, it was kind, and it was very human. It was at my own pace. The therapy here inspired me to think that I really deserve to start again, that I really deserve to have a good life. And even having depression or anxiety or PTSD, I can really heal, you know? **Like it's not forever.** Having the hope that I will get help, that really helped me. It really helped me to focus.

If I hadn't come to Alcott, I would be thinking of dying because I was so depressed that I just wanted to disappear. But, having here, the kindness, the patience, and the compassion that's put into all the things that Alcott does, it really saved me. That's how I am feeling. **You saved me.**"



Now, Deyka's in job training and connected to rental assistance. She thanks Alcott for providing the resources that helped her think beyond her fears of returning to homelessness and shift her focus towards building resilience, reigniting old passions, and working towards a more permanent housing situation.

WHO WE SERVE

2025 - 2026 IMPACT

Alcott served 3,397 unique individuals across programming from July 1, 2025 to June 30, 2026. Moreover, Alcott provided 27,343 client consultations through our behavioral health program. Of note, these numbers do not include individuals served by our 24/7 unarmed crisis response teams, who diverted and responded to over 11,219 nonviolent, non-emergency 911 calls during this time.

3,400 clients served agency-wide
27,300 mental health consultations
11,200 unarmed 911 incident responses

In company with the testimonials provided by clients within this report, Alcott also conducts surveys to measure the qualitative impact of our services, reflecting positive outcomes for a significant majority of our clients: 80% of clients receiving supportive housing services agreed or strongly agreed that their coping abilities have improved (16% neutral), 76% agreed or strongly agreed that they felt they were on track to meet personal goals (17% neutral), and about 70% agreed or strongly agreed that their quality of life has improved (20% neutral). Moreover, 84% of clients who were surveyed agreed or strongly agreed that they were overall satisfied with the services the received (12% neutral).

CLIENT DEMOGRAPHICS

Alcott serves individuals aged 18+ with low or no income from across Los Angeles County who are navigating a variety of mental health and related challenges, encompassing a diversity of populations and positionalities. This year, the populations served by Alcott included individuals aged 18-24 (5%), 25-40 (42%), 41-64 (42%), and 65+ (8%) (3% unknown); self-identified as White (31%), Black (33%), Hispanic/Latino (21%), American Indian (1%), AAPI (4%), and Unknown/Other (10%); Male (57%), Female (40%), Transgender (<1%), and Unknown/Blank (3%).

STAFF STORIES

w/ Adrian Rios, Case
Manager, ICMS-ODR



Q: Tell us about how you came to Alcott, and what you do as a Case Manager.

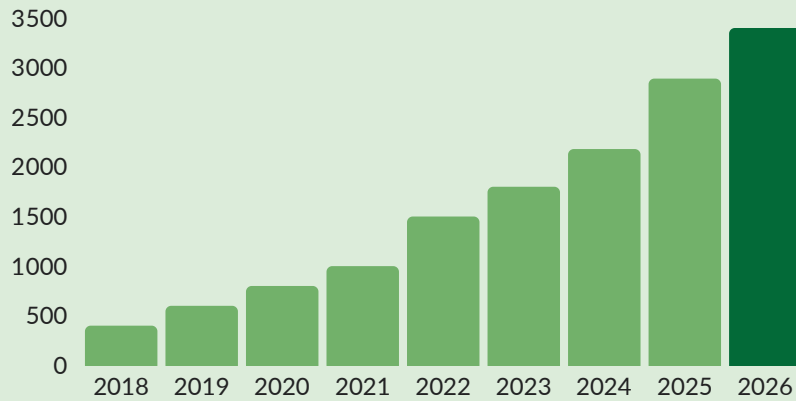
I originally started off wanting to be a nursing major. I always found myself in supportive care, helping other individuals. During the time I was doing my nursing program, COVID happened, which closed down all lab classes. At that point I started thinking, 'What's another way I can help other people and make myself involved for others in need?' and then I started looking into social work. At first I went through with the medical route, then I started gaining interest in the legal aspect of things, and then the probation department, and then I found out about ODR and I've been loving it ever since.

At Alcott, I am part of the ODR program, that is the Office of Diversion and Reentry...

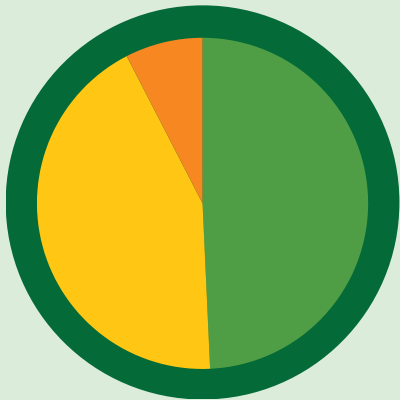
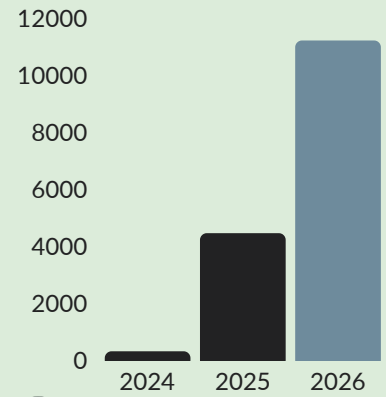
(continued on pg. 8)

IMPACT VISUALIZED

TOTAL CLIENTS SERVED



UNARMED CRISIS RESPONSES



CLIENTS SERVED BY PROGRAM

49%	Behavioral Health	1,692
43%	Supportive Housing Services	1,482
8%	Interim Housing	260



Unarmed Crisis Response teams respond to

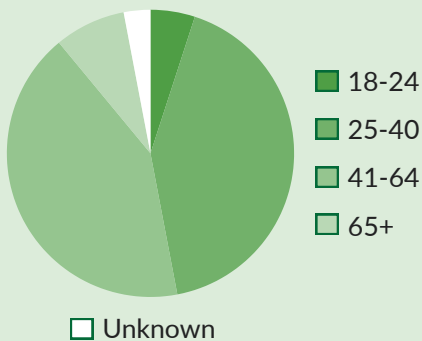
935

911 calls/month on average

80% of clients surveyed reported improvement in coping abilities.
16% reported neutral change.

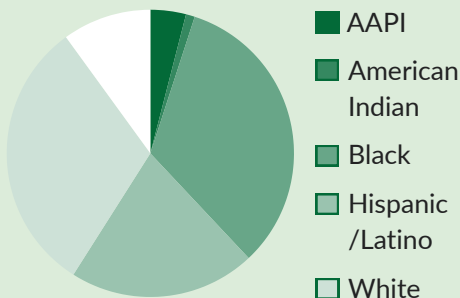


AGE



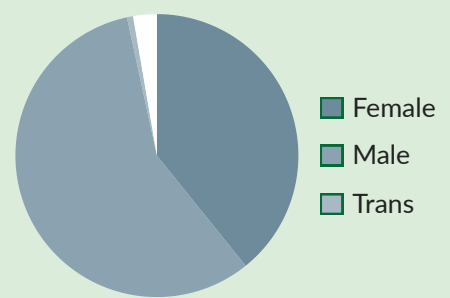
Unknown

ETHNICITY/RACE



Unknown/Other

GENDER



Unknown/Blank

FROM OUR CLIENTS

“

“My favorite part of the week is attending my IOP (Intensive Outpatient Program), because I’m able to stay sober and learn about addiction. My current goals consist of successfully completing the program, going back to school, and getting housing.”

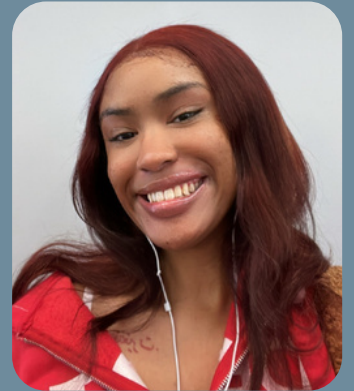
Diamond’s advice to others navigating similar journeys: “Be kind to yourself, don’t dwell on the past, and always try to move forward.”



When Kyndyl met Alcott, she was 21, unemployed, uninsured, and experiencing homelessness. A series of family and financial hardships had led to her losing her job which, in turn, led to her eviction.

A 911 call was diverted to UMCR and led to Alcott first meeting Kyndyl. Alcott’s unarmed crisis responder met Kyndyl and worked with her to find a solution that would be most beneficial. Despite being nervous and scared of staying in a shelter for the first time in her life, Kyndyl agreed to be transferred into a temporary shelter that same day. One week later, Kyndyl was transferred to a youth shelter that could best support her needs and help guide her towards wellness.

Alcott met Kyndyl with understanding and expertise, acting as a bridge to connect Kyndyl to the structure of resources she needed to get back on her feet. Kyndyl is now connected to mental health resources, employment support, transportation, and has even submitted her own housing voucher application. With a support system and access to resources to help her move forward, her whole outlook has shifted, and her dreams feel as though they are once again within reach.



“I feel like just being with people who strive for the same goals has matured me. The conversations and groups are all focused on the same goals, and these conversations do not feel meaningless. It has all helped me communicate and talk to people better.”

Tahji’s advice for others navigating similar journeys: “Stay focused and don’t let others deter you from your goal. Have patience, and make sure you’re on top of everything your supposed to be doing.”

”

FINANCIALS

SUMMARY

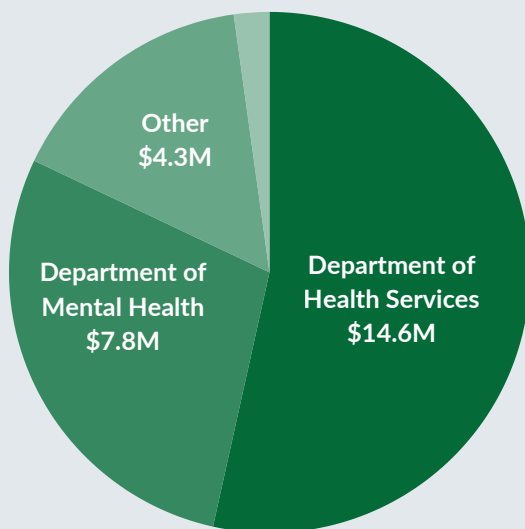
Alcott continued to experience a period of significant growth during the fiscal year that ended June 30, 2026. The organization continues to seek opportunities to expand support for its clients while maintaining a sustainable and financially prudent approach to service delivery.

YEAR-OVER-YEAR GROWTH

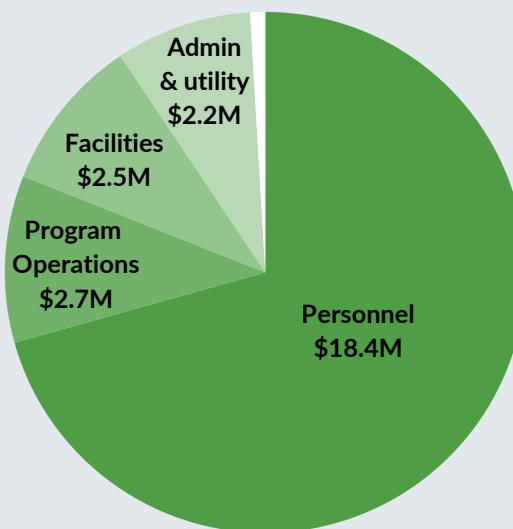
Over the past eight years, the organization has experienced substantial growth:

- Total revenue increased from approx. \$2.94M in FY18-19 to \$27.3M in FY25-26.
- Staffing grew from 37 FTEs in FY18-19 to approx. 231 in FY25-26, reflecting the expansion of programs and services.
- Personnel expenses increased from approx. \$1.99M in FY18-19 to \$18.4M in FY25-26, highlighting our investment in human capital to meet increasing service demands.

REVENUE- \$27.3M



EXPENSES- \$25.8M



*Fundraising expenses include Development Department personnel, who contribute to both Private Funding and Other Government revenue.

STAFF STORIES

(continued)

...I work with the LA court justice system, serving individuals facing mental health or substance use challenges who the courts have determined to have potential to be reintegrated back into society through a series of steps. So when someone qualifies for ODR, they get assigned to a case manager (like myself, at Alcott), and our purpose is to work with these individuals by first following whatever court orders they are given (taking medication, required classes, etc.) and then by supporting them to break those habits of substance use and try to progress forward in life. After two years of being with us, that leads on to the graduation part of the program and once they get to that point, they have the option to still stick with us or to just live their lives independently. The other benefit they get being in Alcott's ODR program, which is technically an ICMS-ODR program (standing for Intensive Case Management Services), is that we get to find permanent housing for them. So not only do they get a support team to assist them with their mental health or their substance use symptoms, but they also get permanent housing on top of that if they want.

(continued on pg. 9)

92¢ of every dollar donated goes directly to supporting clients



BOARD OF DIRECTORS

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Antonio Goodwin, CRPC

Registered Operations Leader, Gabler, Nino & Associates

Sheila Gilliam-Wiley

Prevention Regional Manager, All For Kids

STAFF STORIES

(continued)



...Sometimes they already have family that they can go to so that's definitely optional for them but they have the option of going into several housing environments (shared, project, etc.).

Sometimes the people we serve get misconceived because they are facing complex mental health challenges, like, 'Oh, these are just drug addicts coming out into the world, these are just crazy people coming out into the world.' But the real reason they're in the program is because the judges, the court system, see that these clients have potential to progress forward and do better for themselves and restart their life basically. This is life changing.

All my clients, for the most part, trust me and really like me. We're so close that, for example, they'll feel comfortable bringing up things they wouldn't otherwise want to admit for fear of disciplinary action. But because I built so much rapport with them,...

(continued on pg. 11)

FROM OUR CLIENTS



Sentenced 25 years to life in 2003 for a crime he didn't commit, Christopher was incarcerated for 17 years before finally being exonerated and released from prison in 2019. It was then, just over 7 years ago, when reentry journey began. Upon release, all of Christopher's immediate family had passed, he had no career, no home, and was bankrupt. On top of that, he had developed spinal stenosis from his time in prison, which required surgery.



Christopher was able to find work as a caretaker. Unfortunately, the minimum wage was not enough to get him out of homelessness, and for his first year out of jail, in 2020, he worked as a caretaker while sleeping on the street or renting rooms when he could. Eventually, Christopher ended up in the hospital when the severe trauma his body experienced while homeless worsened his spinal stenosis, and began paralyzing him.

Unable to afford the care he needed, the hospital referred him to a local nonprofit that specialized in providing the physical healthcare he needed. It was then that he was referred to Alcott's outpatient mental health program to receive whole-person care.

"Part of my story is to let people know that, 'Hey, no matter what you've been through and how things have been bad, you can still keep fighting and you can still do what you can AND, not only that, there's people out here who can help you. If you let them help.' So I tell my story a little bit: 'I've done this and this and that, I'm going through the program, mental health has helped, I got my housing, I'm moving on, I'm building my future, they're helping me out.'

Ever since I started coming to Alcott three to four years ago, I feel a lot more comfortable with getting help from other people, getting feedback. I've learned to think through a lot of my decision-making beforehand rather than just going forward and being emotionally driven. **Alcott has been a part of my team.** They help me think through things and keep me balanced. They've always checked on me to find out how I'm doing, how I'm feeling, what's going on. This sort of follow-up helps me out a lot... in the sense that they represent somebody that cares about where I'm at and what I'm doing and where I'm going. I appreciate it a lot.

As far as what my story is, I'm always looking forward to the next thing I'm going to do. You know, it's nice to talk about what I've done and where I've been, and that's fine, but I'm really more enthused about what's my next move. In terms of Alcott, I will just say, if it could help me it could help you. **Having mental health support and somebody that cares about you** that's willing to assist you, that's something that's very important."

Now my plan is to go back to work so I've been doing some training to be a health coach. My ultimate goal is to be a lived experience consultant, dealing with housing, health, homelessness, and even drug addiction, that type of thing, and corrections, adult and juvenile. That's what I went through, so I want to be a lived experience consultant.



WHAT'S NEW?

PROGRAM EXPANSION

Having ramped up our UMCR team in the spring of 2024, and then our CIRCLE team in the spring of 2025, this past fiscal year saw both of Alcott's Unarmed Crisis Response teams operating at full capacity, serving countless individuals across 4+ LAPD divisions within the City of Los Angeles. Having increased the total number of 911 calls we responded to from 4,500 in FY24-25 to 11,200 in FY25-26 (an average of 935 calls per month), this burgeoning program has been greatly aided by the addition of two new deployment sites - one for each team - which have significantly reduced response times to make these trauma-informed services even more effective.

AGENCY UPDATES

Alcott rolled out its new website this spring, which provides improved clarity around our services, impact, and ways our community can get involved, and also aligns with our new branding. Learn more at: www.alcott.org

HOW CAN YOU HELP?

YOUR SUPPORT MAKES A DIFFERENCE

We are so grateful for the support of our community and donors who have enabled us to expand and grow our services to the level it is today. We invite you to support Alcott's mission by donating or attending a fundraising event. Consider giving monthly, and see the impact you can have in the lives of those within your community!

TOM & PENNY FOUNDERS CIRCLE

Named after Tom Pritchard, Alcott's founder, and Penny Mehra, who served as Executive Director of Alcott for over 36 years, the Tom & Penny Founders Circle is comprised of donors who have made, or pledged to make, a planned gift to Alcott. It also includes those who give an annual gift \$5,000 or more to support our general organizational efforts. These donors have played a significant role in Alcott's ability to serve our community for 47 years, and we recognize and honor their contribution and support. More information on planned giving can be found later in this report, as well as on our website and in upcoming newsletters. If you are interested in additional information, and/or joining the Tom & Penny Founders Circle, please feel free to contact Dante Cipponeri, Director of Development, at dcipponeri@alcott.org.

STAFF STORIES

(continued)



...some of my clients will literally call me and say, 'Hey Adrian, I know I let you down but I just used so-and-so drug and no one's found out about it, but I feel guilty and I know I could trust you and I know like... what can we do from here? I don't want to do this anymore.' Things like that break your heart because you want your clients to succeed, but at the same time, this is our job as well, finding a solution to prevent this going forward. It's hard because you know these clients will relapse sometimes, but that's okay because that's what this program is for, for support in that journey to sobriety and mental health improvement. And it's so rewarding seeing them progress forward."

117 HOURS OF VOLUNTEER SERVICE

Alcott's mission has continued to be aided by volunteers who served their community. The work being done at Alcott would not be possible without the generous support of volunteers.

DEDICATED DONORS

GRANT PARTNERS

The Ahmanson Foundation
Cedars-Sinai Foundation
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The David Geffen Foundation

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Westside Health Neighborhood

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Tom McGuire Charitable Fund

Joseph Grossman
Paige & Don Marrs
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Jim Underwood*

CULTIVATORS (MONTHLY DONORS)

Amy Bost
Victor Casalaina

Clayton Coleman*
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Sue White

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Carmen Angeles
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Culver City Woman's Club
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DEDICATED DONORS

SUSTAINING DONORS (CONTINUED)

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Jasmine Jaffe	Terrick Ramsey	Eleanor Young
Celinda Jungheim	Kristi Rangel	

IN-KIND SUPPORTERS

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Adrienne Angeles	Sheila Gilliam-Wiley*	Pacific Park Santa Monica Pier
Dorothy Berndt	Antonio Goodwin*	The Penmar
Comfy Care Packs	Huntington Gardens	PRP Wine International
Culver City Woman's Club	Marion Joy	Reducing Animal Stress
Delta Dental	LA Master Chorale	Alexandra Ross
Chef Derek	LA Opera	Shelter Partnership, Inc.
DXL Big + Tall, Culver City	Adrienne Mascaro	Visit.org
Joely Fisher	Penny Mehra	X-Lanes
Douglas Frisbie*	Marlene Meraz	Eleanor Young
Travis Gabler	Tom Michael	

*Indicates a Board gift

FROM OUR CLIENTS

“

From early in childhood, Shavonne didn't feel “normal.” After being repeatedly told she was “just a bad kid,” she began to internalize that message. She navigated this feeling of being out of place her whole life, and things became even harder when her boyfriend passed away. She lost her support system, housing, and soon after, even the car that she lived in after the loss of her apartment. Experiencing homelessness amplified her mental health challenges, and for several years she was caught in a cycle of hospitalization, medication, and housing sites she never felt safe in. One day, she was visiting a friend in the hospital where she saw a flyer for Alcott, and decided to give us a call. From her very first therapist, she began to see growth in herself.



“I feel like I have somebody in my corner now. Somebody in my corner that is helping me and motivating me and keeping me encouraged. Y'all just been patient with me, and it helped. It helps me to do better in life, because I have someone that's supportive, you know, and that helps me. **It helps me to have hope for the next day.** That's why I never miss my appointments. I'm serious about my mental health, because now that I know what to do about it, I can stay on top of it, so that I can keep my family around me, and keep my schooling going well. And I like helping people now. Before, I didn't like helping people, but **now I like helping people.**”

Dannette joined Alcott's Interim Housing program and quickly became a valuable addition to the program. She volunteered for the “You've Got a Friend” initiative, through which more stable clients support individuals who are new to the program by fostering peer relationships and assisting with adjustment. Dannette utilizes dancing as a coping skill and showcased her talent at Fisher's Talent Show. During her participation in the program, she was reunited with her daughter and grandchildren.

Dannette successfully completed the program and was connected to project-based housing. Looking ahead, her goals include enrolling in school for computers and technology.



”

PLANNED GIVING

An opportunity to make a significant impact in the community by making a major gift beyond what is possible in your lifetime due to financial commitments.

BACKGROUND

April 2026 marked Alcott's 47th year of serving individuals throughout our community with mental health and supportive housing services. The generational impact Alcott has made, and continues to make, in the lives of countless community members through our accessible services would not have been possible without generous donors who have made investments in the long-term health and wellness of their community in the form of planned giving.

WHAT IS A PLANNED GIFT?

Planned Giving is very simply planning to make a gift and deciding in advance what happens to your estate. It can also entail annual contributions from retirement assets. Planned gifts are generally funded from accumulated resources or assets, rather than income. It is an effective way to leave behind a legacy to ensure the future of accessible mental health and supportive housing services across Los Angeles County. **Making a planned gift brings both immediate and far-reaching benefits, and you may also lower your current taxes, or lower the taxes your estate will be required to pay.**

WHY PLANNED GIVING?

There are many reasons to take a moment to make a planned gift. Some include:

- **Lasting Community Impact**
- **No Cost Now**
- **Tax Benefits**
- **Leaving A Legacy**
- **Committing To Personal Philanthropic Goals**

WAYS TO MAKE A PLANNED GIFT

We encourage you to consult with your financial advisor about what options might be best for you based on your long-term philanthropic goals and objectives. Alcott currently accepts two types of planned gifts: Gift through your Will (Bequest), and naming Alcott as a beneficiary of your IRA Assets, or 401(K) / 403(B) Retirement Plan. Contact Dante Cipponeri at dcipponeri@alcott.org for more information.

Information provided is general in nature. It is not intended to be, and should not be construed as, legal or tax advice. Alcott does not provide legal or tax advice.

YEAR IN PICTURES



**CONTINUED ON
NEXT PAGE...**

YEAR IN PICTURES

LEGEND



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1. Guests at our first annual Botanical Brunch
2. Alcott staff goes bowling to celebrate our branding refresh
3. A CIRCLE first responder enjoys pie at the staff Thanksgiving celebration
4. At Uplifting Women, volunteers make Welcome Home Bags for our Maternal Health Program
5. Karaoke night at Interim Housing
6. Volunteers create Hygiene Kits on Giving Tuesday
7. LNW Advisors make Welcome Home Baskets for our clients
8. UCLA Active Minds brings a Hygiene Kit donation to Alcott
9. One of our clients' dogs receiving a food donation
10. Volunteers at our event with Village Well show off Welcome Home Bags they created
11. Our clients on an outing to a Dodger Game
12. Alcott watches the World Cup from an official Fan Zone
13. Sharing information about Alcott at Penmar's Sunset Sessions
14. Team Alcott takes on the Screenland 5K
15. Clients show off their dance moves at a talent show

